

Using the Online Water Use Survey Application

Water use survey data is baseline data that is directly used to develop water demand projections and groundwater availability models in the regional and state water planning process as well as water loss reports. Therefore, it is critical that data is accurately submitted by qualified personnel familiar with your system/facility.

Do not log in using another person's username and password. This application is not designed for more than one person to share or inherit the same account. Each individual should register as a new user with a unique username and password and unique email address.

To streamline data entry, all non-numerical information (such as water source and water sale information) submitted this year will be saved and displayed in the survey next year. For community public water systems that may also be required to submit a separate Water Loss Audit, Water Conservation Plan, Utility Profile, or Annual Report, certain common fields will auto-populate into those applications when the Water Use Survey is submitted.

The water service boundaries are available for editing. If your system is a Public Water System and you have a TCEQ PWS Code associated with your system/survey, after your survey is successfully submitted, please review and submit any changes to your service area boundary at [Texas Water Service Boundary Viewer](#). **If your service area has no changes, please still log in and submit your boundaries to verify.** If you require assistance, please visit the [Texas Water Service Boundary Viewer Webpage](#) for more information.

If you need any assistance with completing a portion of the online survey application, [guidance videos](#) are available on our website.

For questions, please contact us at:

Water Use Survey: 512-463-7952 or WaterUseSurvey@twdb.texas.gov

Water Service Boundary Viewer: 512-463-9637 or WSBViewer@twdb.texas.gov